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November 8, 2018

**VIA ECFS**

Marlene Dortch  
Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

*Re: Notice of Ex Parte – Misuse of Internet Protocol (IP) Captioned Telephone Service; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities, CG Docket Nos. 13-24 and 03-123.*

Dear Ms. Dortch:

On November 6, 2018, Erik Strand of MachineGenius, Inc. and the undersigned met with Michael Carowitz, Special Counsel to Chairman Pai, to discuss MachineGenius' pending Application to become certified as an IP CTS provider. We discussed the merits of the use of automated speech recognition ("ASR") in providing telecommunications relay services in conjunction with the Commission's Declaratory Ruling of June 8, 2018.<sup>1</sup> Mr. Strand also demonstrated the Olelo application, developed by MachineGenius for the provision of IP CTS.

Thank you for your assistance in this matter and please do not hesitate to contact me if you have any questions or concerns.

Respectfully submitted,

Katherine Barker Marshall, Counsel to MachineGenius, Inc.

cc: Michael Carowitz, FCC (via E-Mail)  
Erik Strand, MachineGenius, Inc. (via E-Mail)

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<sup>1</sup> *Misuse of Internet Protocol (IP) Captioned Telephone Service; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket Nos. 13-24 and 03-123, Report and Order, Declaratory Ruling, Further Notice of Proposed Rulemaking, and Notice of Inquiry, FCC 18-79 (rel. June 8, 2018).